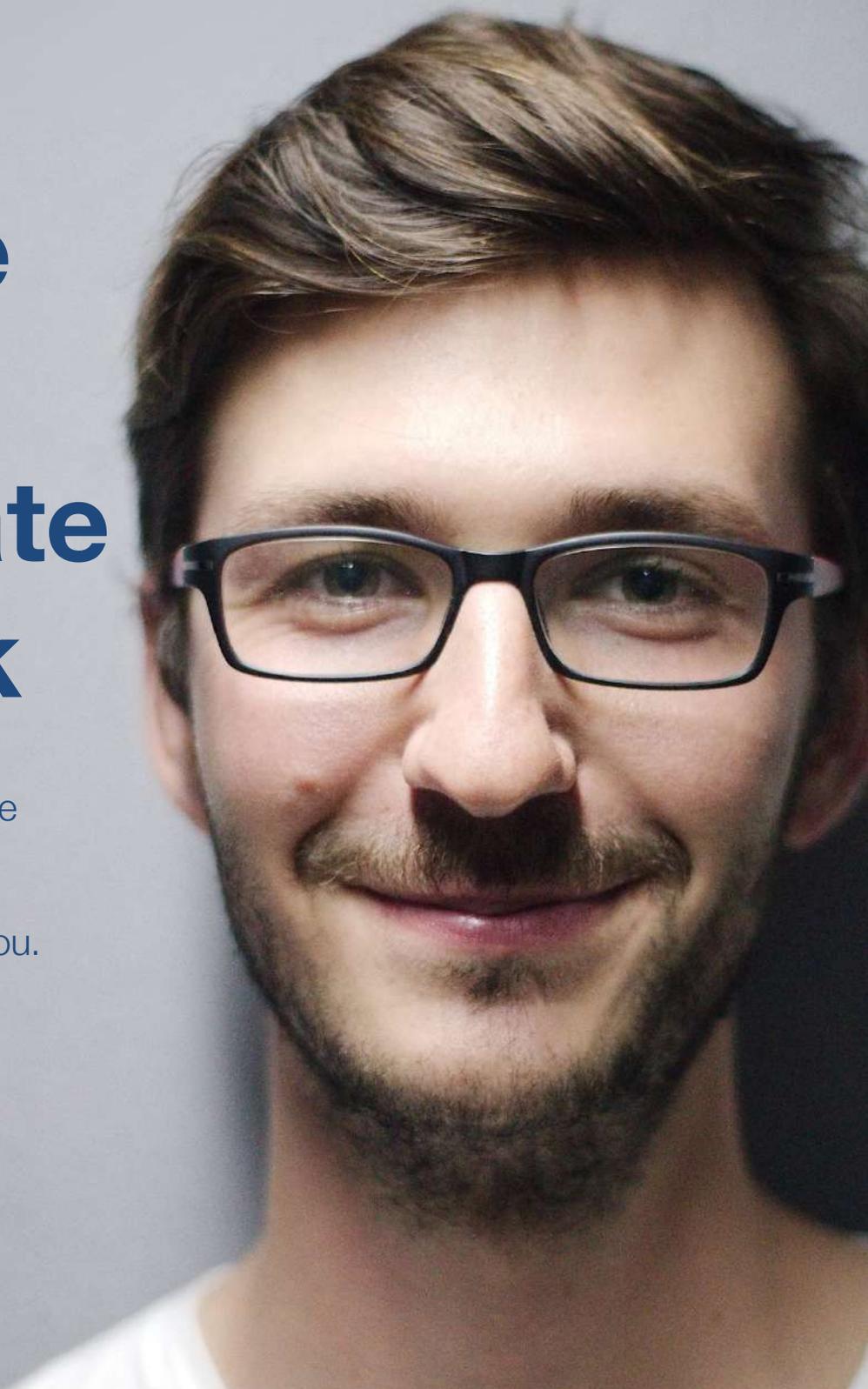


Join the Fathom Associate network

If you are keen to freelance for a vibrant human experience agency, we would love to hear from you.

Discover more about us
fathom.pro/about/



Belfast

+44 (28) 9099 2882

Dublin

+353 (1) 234 3719

www.fathom.pro

Enhanced Experience.
Better Business.

FATHOM_



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1. About Fathom

Based in Belfast city-centre and with offices in Dublin, Fathom is one of the most trusted, reputable and high-performing experience design agencies on the island of Ireland. Recent award success includes picking up silverware at the NI Chamber Awards 2019 and also being awarded Small Supplier of the Year at the Belfast Telegraph IT Awards 2019.

We work with organisations who wish to improve the performance and experience of their digital products, by designing with insight and putting customer experience at the centre of our processes. Ultimately, enhanced experience delivers better business for our clients.

We have a number of current, highly valued associates who work with us across research, design, content and development and as we continue to grow and diversify our offering and client base, we are continually looking to expand our team of trusted associates to complement our core delivery team.

Learn more about Fathom and keep up to date:

- [Subscribe to our monthly newsletter “Immersion”](#)
- [Follow us on Twitter](#)
- [Connect on LinkedIn](#)



2. What we offer our associates

As an associate at Fathom, you could benefit from the following commercial, learning and practical benefits:

Improve your cash flow

As an associate, you will benefit from invoices you submit to Fathom being paid within 2 working days. *

Develop your learning

As an associate you will:

- Benefit from a comprehensive physical and digital library
- Gain exposure to a range of innovative usability, design and research tools and platforms
- Be invited to regular Fathom learning sessions and project debriefs
- Work with a range of blue-chip, private sector, public sector and third sector organisations

Gain support and mentorship

As an associate you will be able to gain access to, advice and mentorship with some of the most experienced UX practitioners across Ireland, North and South by:

- Benefiting from check-in and mentorship with our Head of Delivery throughout all projects you may work on
- Join daily stand-ups in Fathom, with the multidisciplinary team
- Join and contribute to team and project retrospectives



Enjoy a flexible and rewarding environment

Fathom enjoys a great location and great office environment. Associates will benefit from what our core team experience, including:

- Enjoy free coffee, tea, hot chocolate and healthy and / or unhealthy snacks
- Have all relevant travel and accommodation expenses associated with client offices / locations covered
- Being based in Cathedral Quarter Belfast
- Flexible working locations and patterns are available
- Availability to hot desk with us outside of contracted project work, depending on desk availability on a weekly basis, at a preferred rate

** Invoices need to be unqueried, by either us or the client*

3. What we need from our associates

We want to build our trusted associate network across a range of disciplines, from customer and behavioural research, to service design, to interaction and UI design.

As well as having experience, talent, enthusiasm and motivation, we require our associates, when working with us, to be willing to accept some criteria during our engagement. Of course, associates will benefit from a full onboarding and induction process to aid a smooth transition. Associates working with Fathom will need to be comfortable with the following:

- Access to the time of the Associate resource within 1-2 weeks (typically)
- Travel may be required across the UK and Ireland
- Typical 9:00am - 5:30pm working pattern (agreed flexibility is available)
- During a project with Fathom, the associate is dedicated to that engagement during contracted hours (no meetings or other client / sales calls which take up time)



4. Interested?

If you like the sound of being an Associate at Fathom and being an extended part of one of the most successful and impactful small agencies on the island of Ireland, then please get in touch.



Please email to our Head of Delivery Andrew, at andrew@fathom.pro or call the office at:

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